

EMAIL SCAM CHECK

Norton Or McAfee Renewal Email — Scam Check

Print this. Stick it on the fridge. Or save it to your phone.

Quick Risk Checklist — Tick Any That Apply

- You don't have a current Norton or McAfee subscription.
- The amount is unusually round — \$299, \$349, \$499.
- There's a phone number in the email asking you to call to cancel or dispute.
- The sender domain isn't exactly @norton.com or @mcafee.com.
- The email has no real account link — just a PDF invoice and the phone number.
- Buttons hover to non-norton.com / non-mcafee.com URLs.

What To Do Right Now

- Don't call the number in the email. Real Norton and McAfee handle disputes inside your account, not via phone numbers in invoice emails.
- Don't click any buttons. Open a new browser tab and go directly to my.norton.com or home.mcafee.com.
- Check your real subscriptions after signing in. If no charge exists, the email is fake.
- Mark as phishing in your inbox, then delete. Forward to spoof@norton.com (Norton) or phishing@mcafee.com (McAfee).

How To Verify Safely

- Type my.norton.com or home.mcafee.com directly. Sign in and check your real subscription status.
- Check your card statement. Real renewals appear on your card with the vendor name — match the date and amount against the email.
- Real support is inside your account. Never use a phone number from an email body to handle billing disputes.
- If you do need to call, use the number listed at norton.com/contactus or mcafee.com/support — never from an email.

Where To Report It

- Norton Phishing — spoof@norton.com
- McAfee Phishing — phishing@mcafee.com
- FTC Consumer Fraud — reportfraud.ftc.gov ■
- FBI Internet Crime Complaint Center — ic3.gov ■

If You Already...

- Clicked The Link — see /recovery/clicked-a-link/
- Logged In On A Fake Page — see /recovery/shared-a-password/
- Entered Payment Info — see /recovery/shared-bank-info/
- Shared A Code — see /recovery/shared-a-code/
- Installed Software — see /recovery/installed-remote-access/
- Sent Money — see /recovery/sent-money/