

Making Sense Of
SECURITY **MFA SOS**

If MFA is the blocker during an incident

DO THESE IMMEDIATELY

1. Admin: use backup codes or alt-admin to recover the user.
2. Re-enroll new authenticator/method immediately.
3. Review audit logs to confirm no abuse during the gap.
4. Update the recovery playbook with what you learned.

PREVENT THIS — TURN ON

- ✓ Documented recovery process
- ✓ Backup codes printed and stored
- ✓ Spare hardware keys for admins

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